



PROJECT PROPOSAL

[NABH Accreditation for Dental Clinic]



INTRODUCTION

Fumident- a value added service provider.

We are an organisation working in dental healthcare sector providing consultancy services and other facilities to improve the standard of dentistry. Infection control is our main area of focus for which we provide consultancy, training, services and products.

We, at Fumident, believe in quality maintenance of the dental clinics and the treatment provided to protect patients and dental health care provider (DHCP). Our team of professional technician and experts constantly work hard to provide infection control services, as per the CDC and NABH guidelines.

Fumident Consultancy, through our esteemed team members, provides guidance and support for NABH accreditation for dental health care providers through our esteemed team members. We have a team of dedicated experts, working in quality concepts since years.

Fumident is on the mission of setting international quality benchmark for dental clinics in India to support quality treatment and safety of the patients. Our team has a broad vision creating future opportunities for our clients. Consultancy for NABH accreditation of dental clinics provides that opportunity for the DHCP.

“A happy client is our asset” and “Quality care in dentistry is our religion.”



Dental Healthcare service provider Accreditation

Accreditation is a public recognition by a National Healthcare Accreditation Body, of the achievement of accreditation standards by a Healthcare Organization, demonstrated through an independent external peer assessment of that organization's level of performance in relation to the standards.

In India, the Health System currently operates within an environment of rapid social, economic and technical changes. Such changes raise a concern for the quality of health care. Accreditation would be the single most important approach for improving the quality of Dental Healthcare service provider. Accreditation is an incentive to improve the capacity of national Dental Healthcare service provider to provide quality of care. Accreditation system ensures that the Dental Healthcare service provider, whether public or private, national or expatriate, plays their expected roles in national health system.

Confidence in accreditation is gained by a transparent system of control over the accredited Dental Healthcare service provider and an assurance given by the accreditation body that the accredited Dental Healthcare service provider constantly fulfils the accreditation criteria.

Benefits of Accreditation

Benefits for Patients

- Patients are the biggest beneficiary among all the stakeholders.
- Accreditation results in high quality of care and patient safety.
- Patients are serviced by credential medical staff.
- Rights of patients are respected and protected.
- Patient's satisfaction is regularly evaluated.

Benefits to paying and regulatory bodies

- Finally, accreditation provides an objective system of empanelment by insurance and other third parties.
- Accreditation provides access to reliable and certified information on facilities, infrastructure and the level of care.



Benefits for Dental Healthcare service provider

- Accreditation to a Dental Healthcare service provider stimulates continuous improvement.
- It enables Dental Healthcare service provider in demonstrating commitment to quality care.
- It raises community confidence in the services provided by the Dental Healthcare service provider.
- It also provides opportunity to healthcare unit to best meet the quality benchmark.
- Get empanelment for CGHS, ECHS.
- Also get 15% additional revenue benefits over normal CGHS rates once NABH accredited.
- Promote option for Dental Tourism.

Benefits for Dental Healthcare service provider Staff

- The staffs in an accredited Dental Healthcare unit are satisfied well as it provides for continuous learning, good working environment, leadership and above all ownership of clinical processes.
- It improves overall professional development of Clinicians and Para Medical Staff and provides leadership for quality improvement with medicine and nursing.

National Accreditation Board for Hospitals and Healthcare Providers (NABH)

National Accreditation Board for Hospitals and Healthcare Providers (NABH) is a constituent board of Quality Council of India (QCI), set up to establish and operate accreditation programme for healthcare organizations. NABH has been established with the objective of enhancing health system & promoting continuous quality improvement and patient safety. The board while being supported by all stakeholders, including industry, consumers, government, has full functional autonomy in its operation.

Currently, NABH offers accreditation to Hospitals, Nursing Homes, Blood Banks, PHC/CHC, Wellness Centers, AYUSH Hospitals, Medical Imaging Services and Dental Facilities.

NABH provides accreditation to Dental Healthcare service provider in a non- discriminatory manner regardless of their ownership, legal status, size and degree of independence.



Outline of NABH Standards

NABH Accreditation considered fulfilment of Patients and Organisation centered standards which include total 10 chapters. Dental Healthcare service provider willing to be accredited by NABH must ensure the implementation of NABH standards in its organization for at least three months prior to making an application.

The assessment team will check the implementation of NABH Standards in organization. The Dental Healthcare service provider shall be able to demonstrate to NABH assessment team that all applicable NABH standards.



ROADMAP for NABH ACCREDITATION

	Description of Work	Start and End Dates
Phase One	Survey of dental clinic and Consultation for Gap analysis and report submission for the same.	
Phase Two	Training and management of different areas required to fulfill criteria of accreditation.	
Phase Three	Final assessment of project and retraining.	

ACTIVITY	RESPONSIBILITY		DATE
	CONSULTANCY	DHCP	
1. Communication	Appoint expert to provide all information and to solve queries	Take and understand all instruction to fulfil criteria and implement the same	
2. GAP ANALYSIS	Survey to assess inadequacies in infrastructures, standards and functions of dental clinic. Detail report of gap analysis.	Appoint representative for completion of it within required time frame.	
3. SOP & setting Standards	Designing SOP as per final standard of NABH and providing training for the same to the staff	To participate in designing those SOP and setting standard as per clinics existing protocol.	
4. Key Personnel	Training of Key personnel & review of process flow as per SOP.	To fulfil need of key personnel and review SOP with the same.	
5. Quality Indicators	To train staff in collecting & analysing data and preparation of monthly report	To suggest key performance indicator and review the data	
6. Training	Training for staff and DHCP o different topic as per requirement of accreditation	To attend training as per schedule and apply same in action.	
7. Error Report	In hospital function, staff training and performance, as well as set Standard of procedures	Fulfil the criteria as per instruction to meet error	
8. Mock Drills For emergencies	Training, evaluation & monitoring	Schedule and practise mock drill from time to time.	
9. Internal Audit	To conduct clinical & managerial audit to assess the level of compliances with respect to set benchmarks.	To assist internal audit with identified personnel in every department.	
10. Applications, Audits & Assessments	Support for final application filing. Retraining of staff to fulfil criteria after pre assessment.	Staff should be follow instruction and training sincerely.	



OUR TEAM

Dr. Karan Ostwal MBBS, MD (Microbiology), DNB ((Microbiology)-has 5+ year of experience in the field of infection control. Currently, he is working as consultant microbiologist in many hospitals in Maharashtra. He worked as assistant professor in IIMSR Warudi, GMC Akola. He also has worked at Dr. Vaishampayan Memorial Government Medical College Solapur, Maharashtra. He is working as ID specialist , Internal Auditor for NABL , reviewer for Journal for vector borne diseases & Internationa Journal of Microbiology Research , editor of Journal- Biomedical investigations , Singapore. He has taken many lectures and workshop on BMW, Universal safety precautions. He has published several papers in national and international journals. He is an expert in outbreak control and management in hospital settings.

Dr. Samir Bhojar (MBA- Health Care Administration) has 5+ yrs. of experience. Currently working as Hospital Administrator in Lotus Hospital, Nagpur. He has a Masters in „Health Care Administration“ form MUHS, Nasik. He has worked in NABH accreditation project for Shrikrishna Hrudayalaya and Lotus hospital in Nagpur and has been involved in accreditation & training programs in various institutions.

Dr. Ajit Devikar BAMS, MD(GAC, Nagpur), DHA(TISS, Mumbai)

He has 4+ years of experience of Cardiac emergencies. He is AHA certified Basic Life Support and Advanced Life Support Provider & Instructor. He is presently working in Spandan Heart Institute and Research Center Nagpur as ICCU resident and Quality Executive. He is expert in handling Cardiac emergencies, Clinical Audits, Hospital Clinical and Quality Training Program, Infection Control Measure.

Dr. Rahul Deshmukh (MBA-Health Care Administration, LIII*) has 5+ y. of experience in Maharashtra State Universal Health Insurance Program “RAJIV GANDHI JEEVANDAYEE AROGYA YOJANA”. He effectively handled number of distinguished responsibilities in aspects like planning policy framework, NABH Audits for Hospitals, implementation of RGJAY in regions as a Regional Manager. He also has completed MBA in Health Care Administration from the School of Health Care Administration, MUHS, and Pune.



CONSULTANCY FEES

1. According to the number of chairs 2, 3 to5, more than 5
2. Fees will be including of all taxes.
3. NABH accreditation fees travel and accommodation expenses for assessor will not be included in the same.
4. If retraining required more than 2 appointments will be charged extra.

CONTACT

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